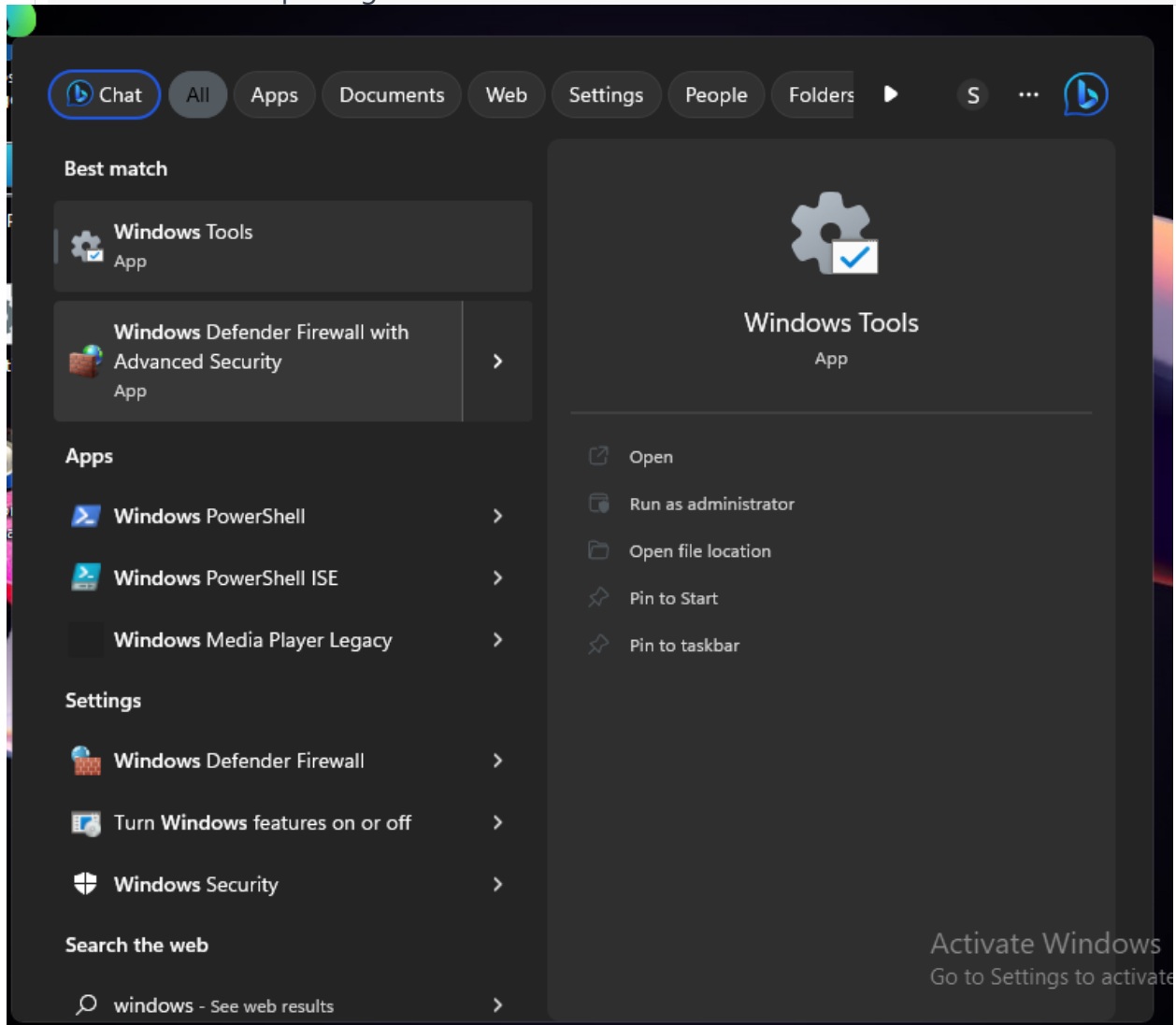


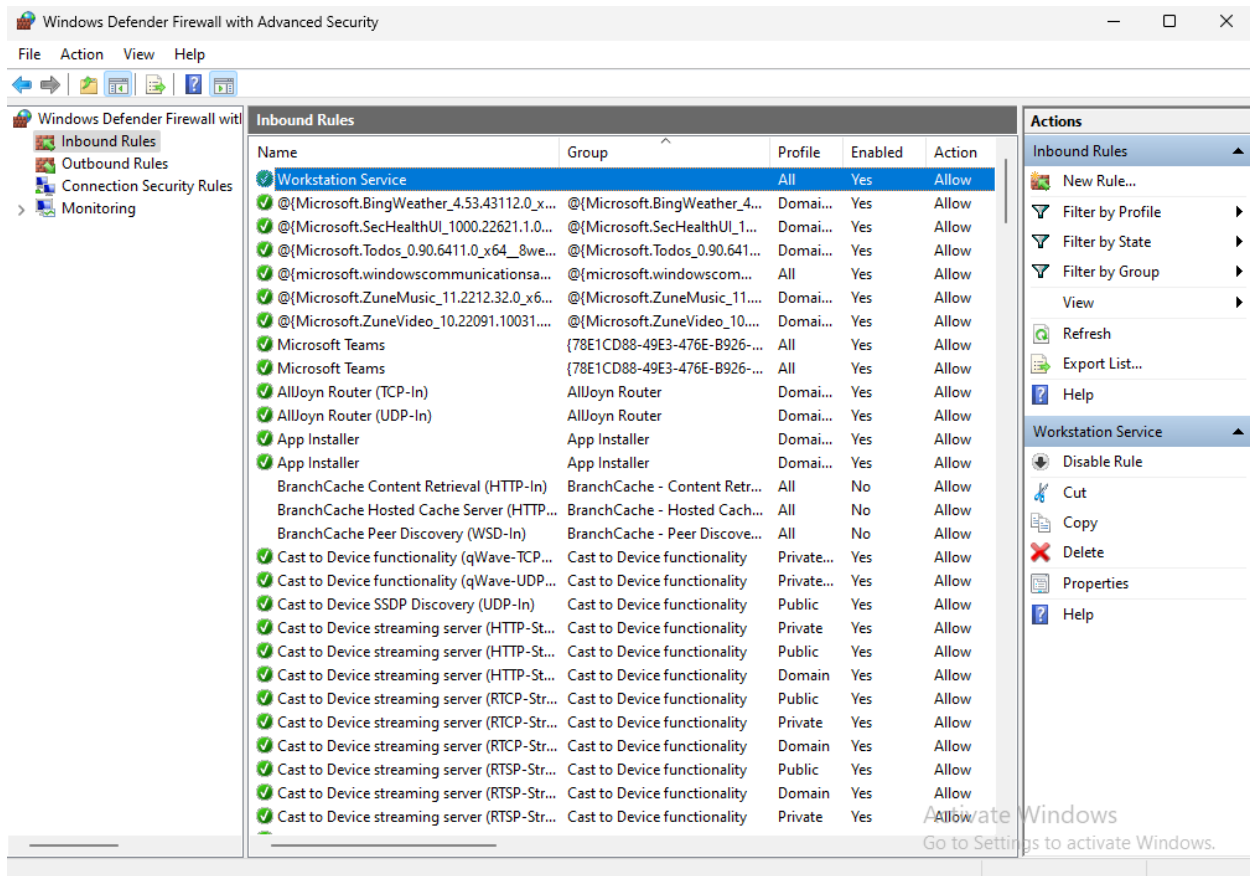
Connect Plus connection issue fix.

Follow below steps on affected TSAs:

1. Open the Windows Start menu by clicking on the Windows icon in the bottom left corner of the screen.
2. Type "Windows Defender Firewall with Advanced Security" and run as administrator privileges.

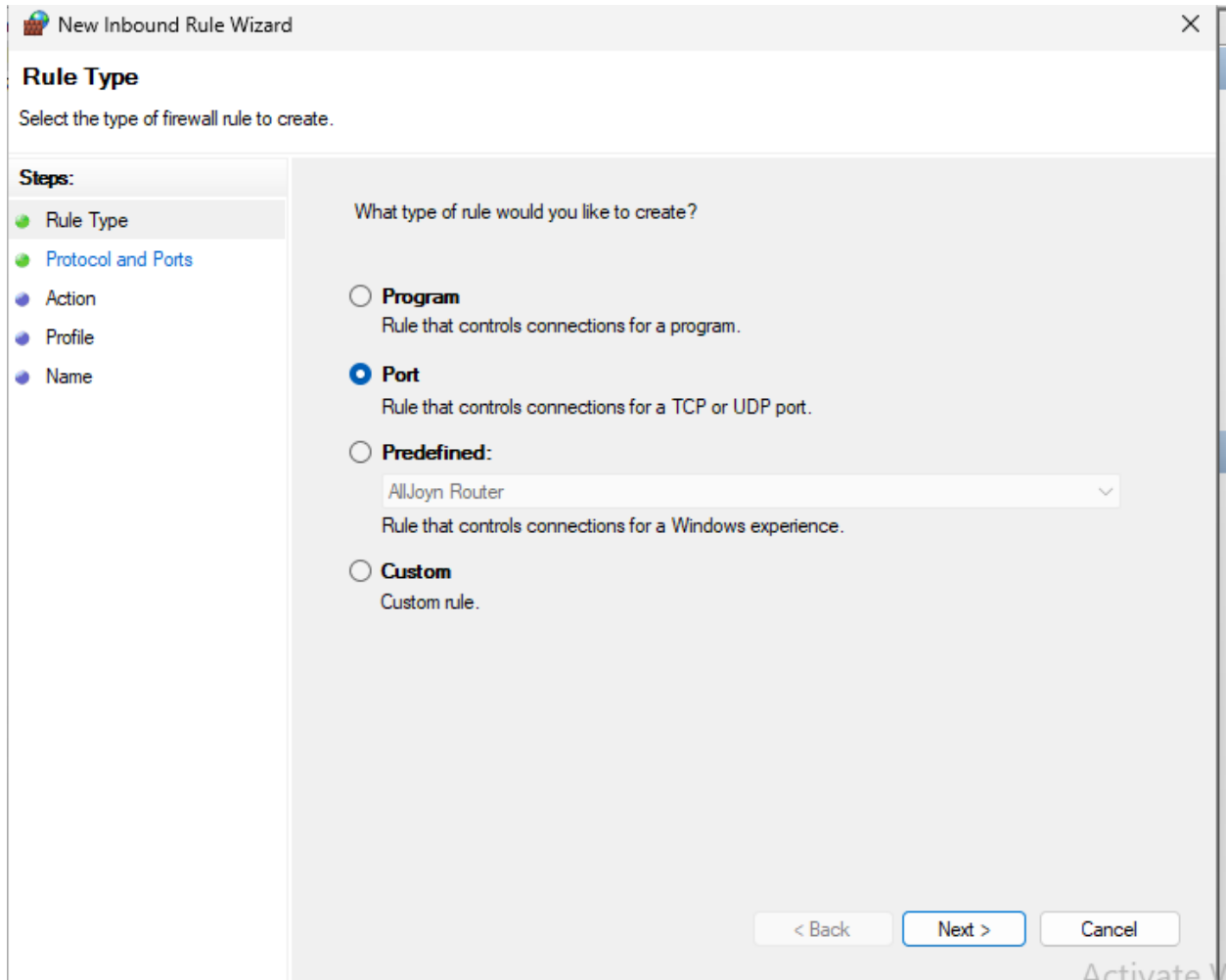


3. Click on "Inbound Rules" in the left pane.

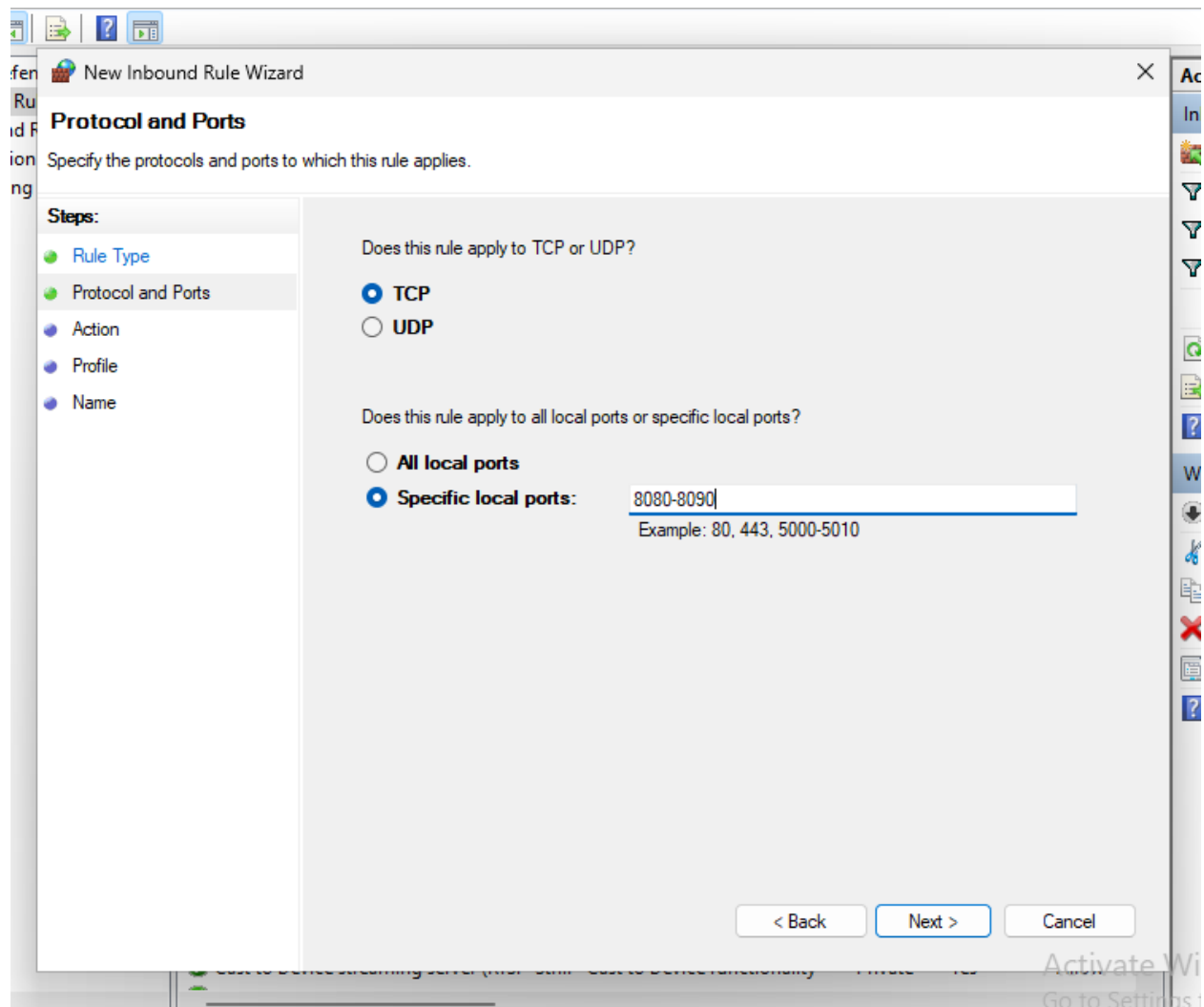


4. In the right pane, click on "New Rule" to open the New Inbound Rule Wizard.

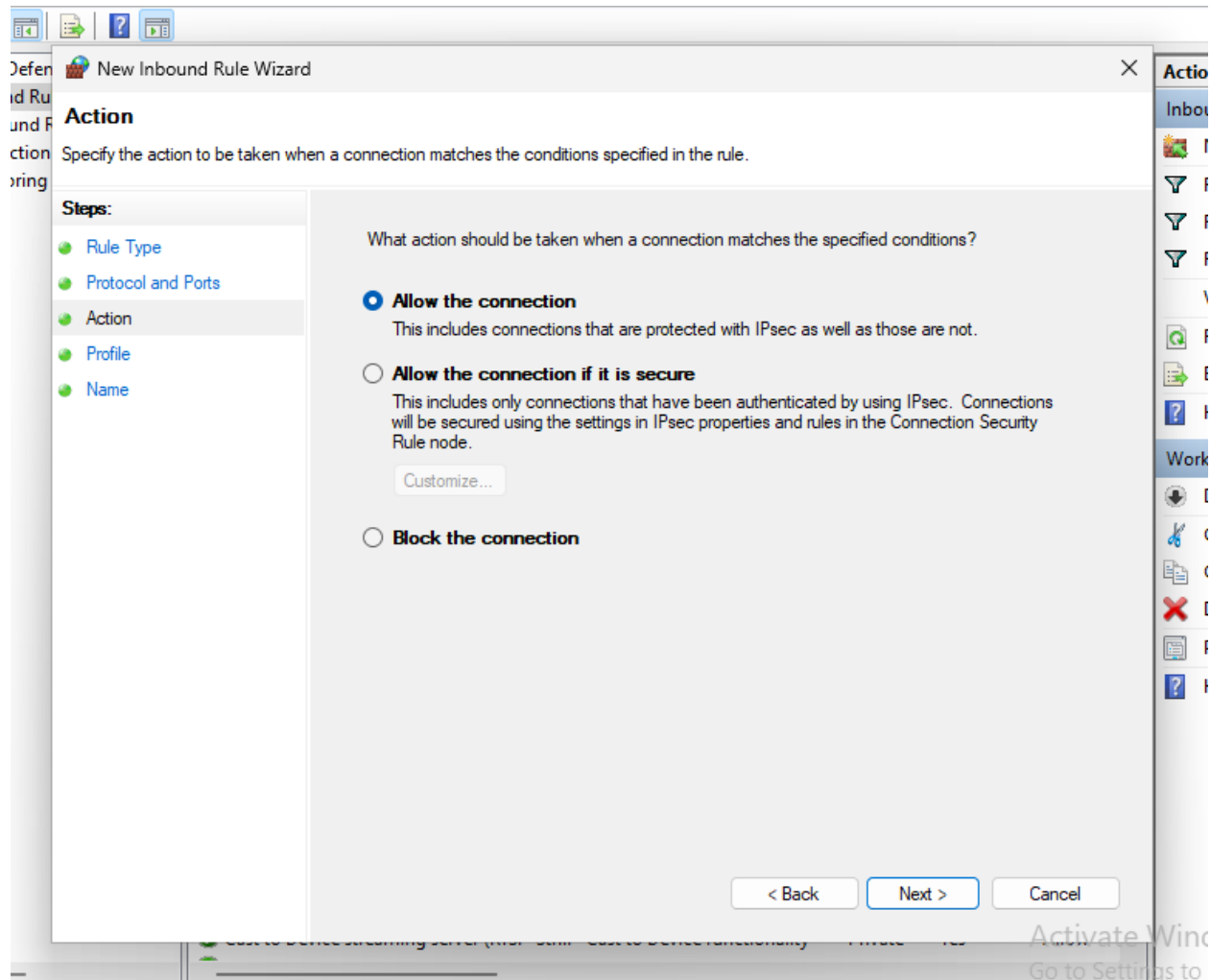
5. In the New Inbound Rule Wizard, select the radio button next to "Port" and click "Next".



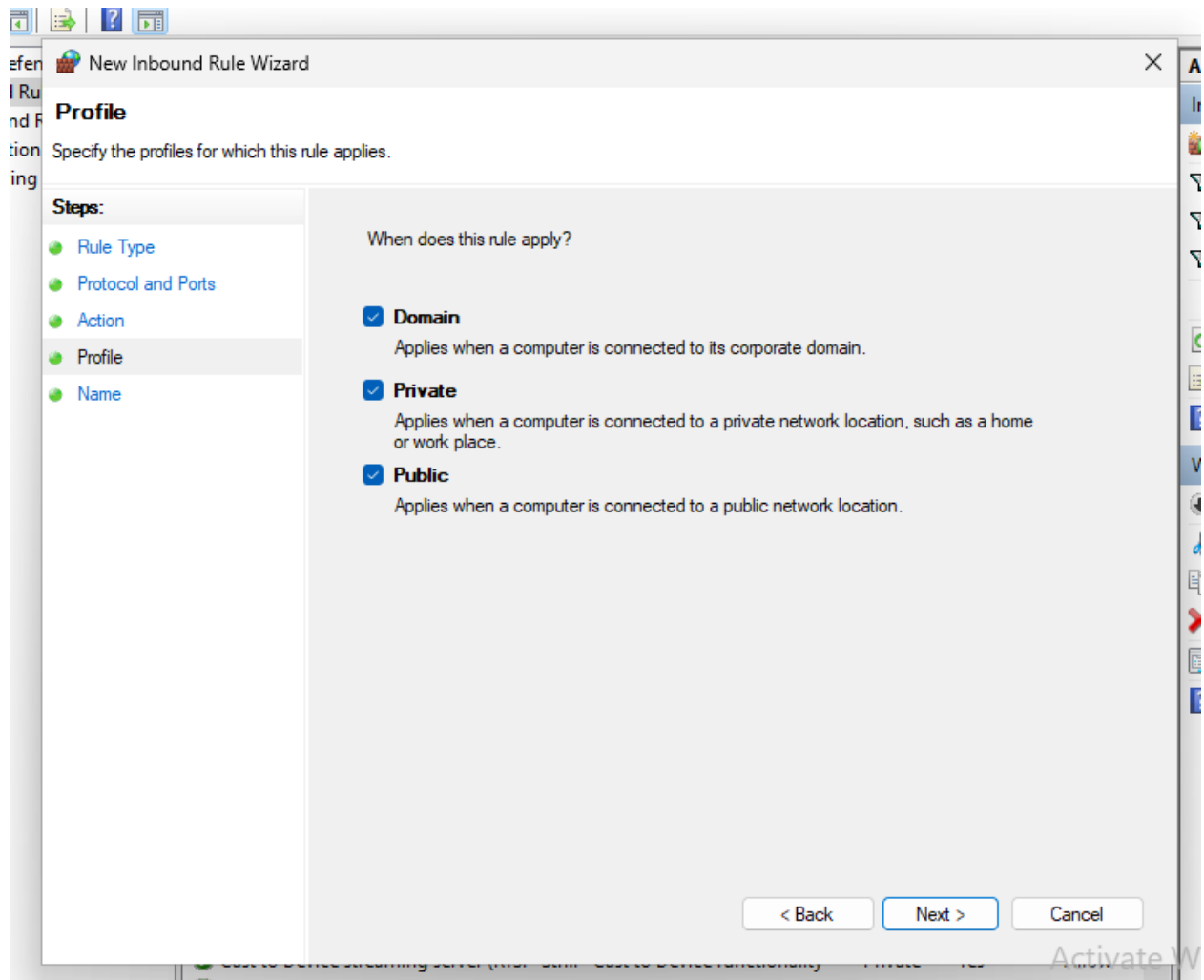
6. Select "TCP" as the protocol and enter "8080-8090" as the port range.



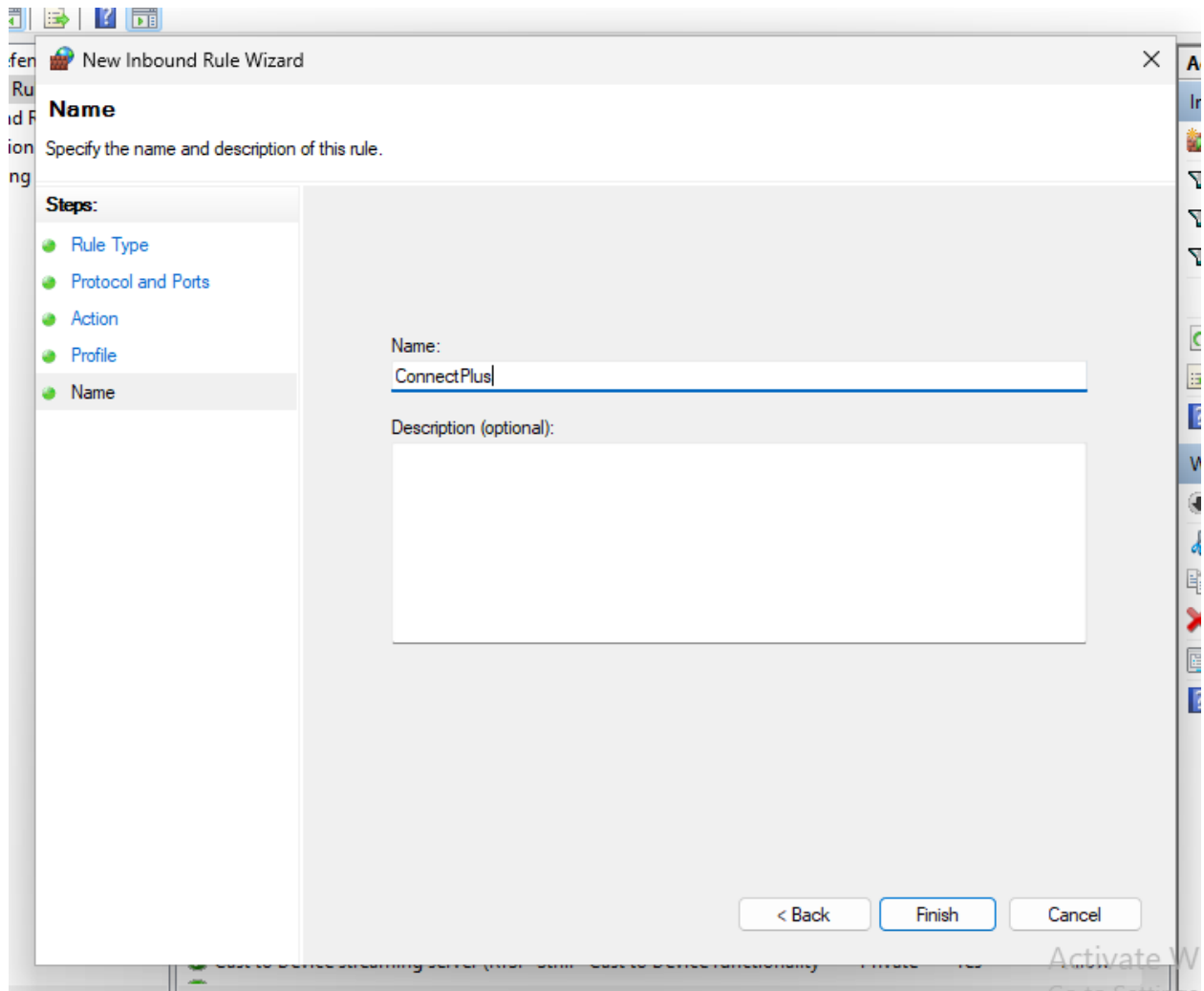
7. Select "Allow the connection" and click "Next".



8. Select the network type for which you want to allow traffic, and click "Next".



9. Give the rule a name "Connect Plus" and a description, and click "Finish".



10. After the rule is created, verify that it is enabled by checking the Enabled column in the Inbound Rules list.

11. Relaunch all TSAs and CWs in the network. (Eventually this will get fixed over a time period .But in order to make the process quicker, we can relaunch TSAs and CWs.)

12. The network ID will update automatically after the TSA fix steps have been completed. The network ID can take a period of time to update and may need relaunching multiple times to populate.